

# WARRANTY SOLUTIONS



# Worth doing. Worth Dulux.®

Dulux Powder Coatings are an ideal choice for the long term protection of architectural aluminium items for your next project and provide assurance through the issue of Alumi Shield<sup>TM</sup> warranties

## **Suitable Substrates**

Alumi Shield<sup>™</sup> warranties are available for architectural aluminium applications, including perforated and expanded aluminium, on approved specifications for the following project types:

EXTERIOR	•	•	•	•	•	•	•
INTERIOR	٠	٠	•	•	٠	٠	•
	NON- HABITABLE	$ \begin{array}{l} \textbf{RESIDENTIAL} \\ \leftarrow \textbf{ 4 LEVELS} \end{array} $	$\begin{array}{l} \textbf{RESIDENTIAL} \\ \rightarrow  \textbf{3 LEVELS} \end{array}$	$\begin{array}{l} \text{COMMERCIAL} \\ \leftarrow  \text{4 LEVELS} \end{array}$	$\begin{array}{r} \text{COMMERCIAL} \\ \rightarrow  \text{3 LEVELS} \end{array}$	PRESTIGIOUS COMMERCIAL	MONUMENTAL
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- Non-Habitable projects are those that are not dwelling types. Examples can be furniture, bus shelters, signage etc.
- Residential properties are typically easy to maintain, given their height and access.
- High-rise projects are less sheltered from neighbouring buildings, raising their exposure and reducing their ease of maintenance.
- Monumental projects attract the most attention and have the highest standards required to uphold the reputation expected from landmark sites

### Warranty Performance

The Alumi Shield<sup>™</sup> warranty is made up of two key components, a colour warranty (for fade and chalking) and a durability warranty (film integrity).

	Colour Warranty	Durability Warranty		
ALUMI SHIELD COLOUR WARANTY	<ul> <li>The Alumi Shield™ Colour warranty is your assurance that the colour integrity will be maintained.</li> <li>It is made up of two components:</li> <li>Fade<sup>1</sup></li> <li>Chalk<sup>2</sup></li> </ul>	ALUMI SHIELD" DURABILITY WARRANTY	The Alumi Shield <sup>™</sup> Durability warranty is your assurance of film integrity. The powder coating will not peel, crack or flake for the warranty period from the date the product is applied to the metal.	

#### Terms and conditions apply

Dulux Alumi Shield™ Warranties are your assurance that the coating will not:

- <sup>°</sup> <sup>1</sup>Fade (colour) Colour fade testing will give a delta E (Hunter) laboratory reading less than five units from the original colour. In accordance with ASTM D2244.
- <sup>2</sup>Chalk not exceed a rating of 2 for whites & pastels and a rating of 3 for deep colours as assessed in accordance with A\$1580.481.1.11 test method.

The Alumi Shield<sup>™</sup> durability warranty is a film integrity assurance that products will not Peel, crack or flake for the warranty period from the date the Product is applied to the Metal.

All Dulux premium powder coat products are backed by product specific Alumi Shield<sup>™</sup> warranties. Below is an overview of the warranty periods by product available from Dulux.

	Warranty	Fluoroset	Electro	Duratec	Duralloy	Precious
Alumi Shield™	Aluminium Durability	30 Years	20 Years	20 Years	10 Years	10 Years
Warranty	Aluminium Colour	25 Years	15 Years	15 Years*	10 Years	10 Years

\*Excludes Intensity – 10 Years

# **Project Suitability**

It is important to define your project correctly to ensure the correct standard of product is specified and the performance and warranty is able to be gained for your project.

## **Product Suitability by Project**

Use the following table to help identify the product choice you have to gain af Alumi Shield<sup>™</sup> on your project. Refer to the conditions information to determine the environment that your project will be exposed to.

Project Details	ect Details Environment and Conditions		Top Coat Choice					
Project Type	Environment Conditions		Fluoroset <sup>1</sup>	Electro <sup>2</sup>	Duratec <sup>2</sup>	Duralloy <sup>3</sup>	Precious <sup>3</sup>	
Monumental	Exterior	Mild, Severe or Tropical	•					
Prestigious Commercial	Exterior	Severe or Tropical	•					
Prestigious Commercial	Exterior	Mild	٠	•	•			
Commercial Developments	Exterior	Mild, Severe or Tropical	•	•	•			
Residential (>3 levels)	Exterior	Mild, Severe or Tropical	•	•	•			
Residential (<4 levels)	Exterior	Severe or Tropical	•	•	•			
Residential (<4 levels)	Exterior	Mild	٠	•	•	•	•	
Non Habitable	Exterior	Severe or Tropical	•	•	•			
Non Habitable	Exterior	Mild	•	•	•	•	•	
All Projects	Interior	Moderate Interior	•	•	•			
All Projects	Interior	General Interior	•	•	•	•	•	

● Alumi Shield<sup>™</sup> warranty available

All Dulux powder products are NOT suitable in strongly acidic environments so PH must be >5.

1. Fluoroset may be suitable in locations <10m from the high tide line e.g. harbours (contact Dulux for advice.)

- 2. Electro and Duratec are only suitable for coastal environments >10m from the high tide.
- 3. Duralloy and Precious are only suitable for coastal environments >100m from the high tide line.

Alumi Shield<sup>™</sup> warranties on perforated and expanded aluminium are available for products recommended for the indicated projects, environments and conditions above. Powder primers may be necessary as detailed below:

a. Interior: General Interior conditions (E-Prime base coat not mandatory); Moderate Interior (E-Prime base coat mandatory).

b. Exterior: Mild (E-Prime base coat not mandatory); Severe and tropical: (E-Prime basecoat mandatory).

For more information about specifications on perforated and expanded aluminium call 13 24 99 or visit duluxpowders.com.au

## **Conditions**

Use the following table which references AS4312 (Atmospheric corrosivity zones in Australia) and AS3715 (Metal Finishing – Thermoset powder coatings for architectural applications of aluminium and aluminium alloys) to define the environmental conditions of your project.

Environment Conditions		Corrosivity level & Zone	Example environments
	Mild	Low (C2) Medium (C3)	Arid, urban, inland city, Industrial and coastal
Exterior Environment:	Severe	High (C4), Very high (C5-M, C5-I)	Sea shore (calm) Sea shore (surf) & or heavy industrial
	*Tropical	Very high (T)	High, humid and monsoonal locations
	General Interior	Very low (C1) Low (C2)	Dry interiors Minor condensation
Interior Environments	Moderate Interior	Medium (C3) High (C4)	High moisture Significant contamination

\*Tropical projects - It is recommended to speak to a Dulux Account Manager or call the advice line for all projects in Tropical locations

Alumi Shield<sup>™</sup> warranties are available when applied by a Dulux Accredited Powder Coater to the warranty specification on recommended project types and conditions.

Please refer to Interior and exterior environments close to liquids for warranty implications where powder coatings may be in close proximity to liquids other than the sea.in such environments.

### Interior and exterior environments close to liquids other than the sea

For powder coated assets close to liquids other than the sea, e.g. fences near swimming pools, fountains, bathrooms or furniture etc. Please refer to the guidance below for your product choice and to understand the warranty limitations in these environments.

	<sup>1</sup> Chemically Treated	Clean Tap, Fresh or Potable Water	Salt Water	Other
Fluoroset		•		
Electro		•		
Duratec		•		Seek advice from Dulux Call 13 24 99
Precious	$\checkmark$		$\checkmark$	
Duralloy	1		$\checkmark$	

1. Please note chemically treated water includes antimicrobial treatments, e.g. in pools, anti-corrosive chemicals, and soapy water in bathrooms and showers

■ Where indicated Alumi Shield<sup>™</sup> warranties are available on areas >than 2m from the liquid (ie outside the splash zone)

✓ Where indicated Alumi Shield  $^{\scriptscriptstyle \rm TM}$  warranties are available on areas >than 5m from the liquid

● Where indicated Alumi Shield<sup>™</sup> warranties are available any distance from the liquid All Dulux powder products are NOT suitable in strongly acidic environments so PH must be >5.

Alumi Shield™ warranties are not available if the powder coating is immersed in any liquid

For more information on Alumi Shield<sup>™</sup> please call 13 24 99 or visit **duluxpowders.com.au** 



2m from the liquid (ie outside the splash zone) 5m from the liquid m the liquid so PH must be >5. d in any liquid 99 or visit **duluxpowders.com.au** 

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# Technical Requirements for Alumi Shield™ Warranty

## AAMA Standards

With over 50 years of experience, the AAMA (American Architectural Manufacturer's Association) is regarded as the standards leader for finishes on architectural aluminium. The AAMA objective is to develop and improve quality standards, encourage research & development and set benchmarks for product performance of architectural products. For finishing of architectural aluminium, Dulux recommend three internationally recognised AAMA standards, AAMA 2603 (for BCA Class 1 and 10), and AAMA 2604 and 2605 (for all BCA Classes). Specifying powder coatings that comply with one of the below AAMA standards removes all doubt for the fabricator and applicator. The standards spell out the level of both colour performance and film properties required. The Dulux powder coating products that meet or exceed these standards are shown below.

	Fluoroset	Electro	Duratec	Duralloy	Precious
AAMA 2605	•				
AAMA 2604	•	•	•		
AAMA 2603	•	•	•	٠	•
Coating Type	Ultra Durable Fluoroplymer	Super Durable Polyester	Super Durable Polyester	Durable Polyester	Durable Polyester

## **Care and Maintenance**

To ensure the life of your asset is maximised and to comply with Dulux warranty requirements, refer to our Care and Maintenance brochure and employ a simple and regular maintenance program.

#### Call 13 24 99 or visit duluxpowders.com.au/tech-advice

# Securing your Alumi Shield™ Warranty

## **Request a Specification**

Our dedicated and knowledgeable specification consultants can help simplify the specification process, saving you time and money by ensuring you achieve the best coating specification for the job. They can provide:

- Documented project specific specifications.
- Written confirmation of your project's eligibility for an Alumi Shield™ warranty.
- Design, coating system and colour advice.

# Call 13 24 99 or visit duluxpowders.com.au

## **Dulux Accredited Powder Coaters**

Only Dulux Accredited Powder Coaters are able to issue our Dulux Alumi Shield<sup>™</sup> warranties after demonstrating their capability to meet stringent quality conditions and international standards. Warranties are only valid when applied by a Dulux Accredited Powder Coater to the warranty specification on recommended project types and conditions.



### For information visit

duluxpowders.com.au/accredited



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### **Advice Line**

Our dedicated consultants can help simplify the specification process, saving you time and money by providing the right coating advice for your project.

Call 13 24 99 or visit www.duluxpowders.com.au

## Offices

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